

Quality – Safety – Environmental Policy

Our QSE approach, mainly driven by customer satisfaction in compliance with international regulation relative to our business line, aims for the perpetuation and the evolution of the DMS Group.

In this regard, the DMS Group implements a documented quality management system and maintains its efficiency to promote a progressive approach among all members of the Group.

Therefore, we commit to:

- implement an organization allowing us to identify the expectations and needs of our customers.
- deploy the processes contributing to the satisfaction of our customers, our employees and our shareholders.
- identify possible deviations and address them in order to obtain better performance in terms of cost, quality and time.
- improve our image as a company responsible and respectful towards the environment and the people's safety.

Requirements from these standards and regulations are met:

- ISO 13485:2016
- ISO 9001:2015
- European Directive 93/42/EEC amended by Directive 2007/47/EC
- Code of Federal Regulations, Title 21 Part 820 (USA)
- Medical Devices Regulations SOR/98-282 (Canada)
- Pharmaceutical Affairs Act ROC Taiwan

The Quality & Regulatory Affairs Manager is responsible for ensuring that these commitments are respected, as the representative of the Management, and promote a continuous improvement spirit among all DMS Group entities.

Jean-Paul Ansel

DMS Group CEO

